



BSI Standards Publication

Thermal energy meters

Part 5: Initial verification tests

National foreword

This British Standard is the UK implementation of EN 1434-5:2022. It supersedes BS EN 1434-5:2015+A1:2019, which is withdrawn.

The UK participation in its preparation was entrusted to Technical Committee CPI/30, Measurement of fluid flow in closed conduits.

A list of organizations represented on this committee can be obtained on request to its committee manager.

Contractual and legal considerations

This publication has been prepared in good faith, however no representation, warranty, assurance or undertaking (express or implied) is or will be made, and no responsibility or liability is or will be accepted by BSI in relation to the adequacy, accuracy, completeness or reasonableness of this publication. All and any such responsibility and liability is expressly disclaimed to the full extent permitted by the law.

This publication is provided as is, and is to be used at the recipient's own risk.

The recipient is advised to consider seeking professional guidance with respect to its use of this publication.

This publication is not intended to constitute a contract. Users are responsible for its correct application.

© The British Standards Institution 2022
Published by BSI Standards Limited 2022

ISBN 978 0 539 14504 5

ICS 17.200.20

Compliance with a British Standard cannot confer immunity from legal obligations.

This British Standard was published under the authority of the Standards Policy and Strategy Committee on 30 September 2022.

Amendments/corrigenda issued since publication

| Date | Text affected |
|------|---------------|
|------|---------------|

EUROPEAN STANDARD
NORME EUROPÉENNE
EUROPÄISCHE NORM

EN 1434-5

September 2022

ICS 17.200.20

Supersedes EN 1434-5:2015+A1:2019

English Version

Thermal energy meters - Part 5: Initial verification tests

Compteurs d'énergie thermique - Partie 5 : Essais de
vérification primitive

Thermische Energiemessgeräte - Teil 5: Tests für
Konformitätsuntersuchungen und Eichungen

This European Standard was approved by CEN on 17 July 2022.

CEN members are bound to comply with the CEN/CENELEC Internal Regulations which stipulate the conditions for giving this European Standard the status of a national standard without any alteration. Up-to-date lists and bibliographical references concerning such national standards may be obtained on application to the CEN-CENELEC Management Centre or to any CEN member.

This European Standard exists in three official versions (English, French, German). A version in any other language made by translation under the responsibility of a CEN member into its own language and notified to the CEN-CENELEC Management Centre has the same status as the official versions.

CEN members are the national standards bodies of Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Republic of North Macedonia, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Türkiye and United Kingdom.



EUROPEAN COMMITTEE FOR STANDARDIZATION
COMITÉ EUROPÉEN DE NORMALISATION
EUROPÄISCHES KOMITEE FÜR NORMUNG

CEN-CENELEC Management Centre: Rue de la Science 23, B-1040 Brussels

Contents

Page

| | |
|--|----|
| European foreword | 3 |
| 1 Scope..... | 5 |
| 2 Normative references..... | 5 |
| 3 Terms and definitions | 5 |
| 4 General..... | 5 |
| 5 Uncertainty of test equipment | 6 |
| 6 Tests to be carried out | 6 |
| 6.1 General..... | 6 |
| 6.2 Flow sensors | 7 |
| 6.3 Temperature sensor pair..... | 7 |
| 6.3.1 Error in temperature difference | 7 |
| 6.3.2 Insulation resistance | 8 |
| 6.3.3 Single temperature sensor for smart metering applications | 8 |
| 6.4 Calculator..... | 8 |
| 6.5 Calculator and temperature sensor pair | 9 |
| 6.5.1 Heating and cooling applications..... | 9 |
| 6.5.2 Calculator with single temperature sensor for smart metering applications..... | 9 |
| 6.6 Combined thermal energy meter | 9 |
| 6.7 Complete meter | 9 |
| 6.8 Meters for heat-conveying liquids other than water | 10 |
| 6.8.1 Flow sensor | 10 |
| 6.8.2 Temperature sensor pair..... | 10 |
| 6.8.3 Calculator..... | 10 |
| 7 Documentation to be supplied | 11 |
| Annex ZA (informative) Relationship between this European Standard and the essential requirements of Directive 2014/32/EU aimed to be covered..... | 12 |
| Bibliography | 13 |

European foreword

This document (EN 1434-5:2022) has been prepared by Technical Committee CEN/TC 176 “Thermal energy meters”, the secretariat of which is held by SIS.

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by March 2023, and conflicting national standards shall be withdrawn at the latest by March 2023.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CEN shall not be held responsible for identifying any or all such patent rights.

This document supersedes EN 1434-5:2015+A1:2019.

EN 1434, *Thermal energy meters*, consists of the following parts:

- *Part 1: General requirements;*
- *Part 2: Constructional requirements;*
- *Part 3: Data exchange and interfaces¹;*
- *Part 4: Pattern approval tests;*
- *Part 5: Initial verification tests;*
- *Part 6: Installation, commissioning, operational monitoring and maintenance.*

In comparison with EN 1434-5:2015+A1:2019, the following changes have been made:

- the third calibration temperature θ_3 for extrapolation error of sensor pairs has been changed in Table 1;
- new subclause 6.8 has been added.

This document has been prepared under a Standardization Request given to CEN by the European Commission and the European Free Trade Association, and supports essential requirements of EU Directive(s) / Regulation(s).

For relationship with EU Directive(s) / Regulation(s), see informative Annex ZA, which is an integral part of this document.

Any feedback and questions on this document should be directed to the users’ national standards body. A complete listing of these bodies can be found on the CEN website.

According to the CEN-CENELEC Internal Regulations, the national standards organisations of the following countries are bound to implement this European Standard: Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Republic of

¹ EN 1434-3 is maintained by CEN/TC 294.

North Macedonia, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Türkiye and the United Kingdom.

1 Scope

This document specifies initial verification tests for thermal energy meters. Thermal energy meters are instruments intended for measuring the energy which in a heat-exchange circuit is absorbed (cooling) or given up (heating) by a liquid called the heat-conveying liquid. The thermal energy meter indicates the quantity of thermal energy in legal units.

This document covers meters for closed systems only, where the differential pressure over the thermal load is limited.

This document is not applicable to:

- electrical safety requirements;
- pressure safety requirements; and
- surface mounted temperature sensors.

2 Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

EN 1434-1:2022, *Thermal energy meters — Part 1: General*

EN 60751:2008, *Industrial platinum resistance thermometers and platinum temperature sensors (IEC 60751:2008)*

3 Terms and definitions

For the purposes of this document, the terms and definitions given in EN 1434-1:2022 apply.

ISO and IEC maintain terminological databases for use in standardization at the following addresses:

- IEC Electropedia: available at <https://www.electropedia.org/>
- ISO Online browsing platform: available at <https://www.iso.org/obp>

4 General

Initial verification of a measuring instrument is a series of tests and visual examinations carried out to determine whether an instrument manufactured to replicate a given pattern conforms to that pattern and to regulations, and that its metrological characteristics lie within the limits of the maximum permissible errors. If the instrument passes all tests and examinations, it is given legal character by its acceptance as evidenced by stamping and/or issuance of a certificate of verification.

NOTE The provisions of this document may also apply to the re-verification of thermal energy meters under national law.

The instrument shall be tested under rated operating conditions at the extremes and midpoints of its ranges.

Initial verification is divided into metrological, technical and administrative phases.

In tests of a thermal energy meter as a combined instrument, the flow sensor, the temperature sensors and the calculator shall each be tested separately.

Unless otherwise stated in the certificate of pattern approval, the verification shall be carried out in accordance with this document.

Modern thermal energy meters are mainly equipped with CMOS microprocessors with a very low power consumption, allowing battery operation. Testing and adjusting of this type of meter needs a completely different approach. Until now, almost every meter type needed its own test equipment to handle the manufacturer's specific requirements. This is a very complicated and expensive way for users of several types of meters and for initial verification institutes. The more different types of thermal energy meters a user has installed, the more testing equipment he may need. An economical testing of several meters should be possible and an easy adaptation to the existing test bench is of great interest.

Since this problem came up, experts have been researching an acceptable solution to it. Details of one example of an acceptable solution are given in "Normierter Wärmezähler Adapter" (Standardized heat meter adapter) Version 2.0 of November 2020, AGFW Regelwerk 204, Frankfurt, Germany.

5 Uncertainty of test equipment

Standards, instruments and methods used in verification shall suit the purpose, be traceable to more precise standards and be part of a reliable calibration programme.

The uncertainties associated with these standards, methods and measuring instruments shall always be known. They shall either:

- a) not exceed $1/5$ of the MPE (maximum permissible error) of the EUT (equipment under test),
or, if exceeding $1/5$ of the MPE,
- b) if the uncertainty is higher than $1/5$ of MPE, the value of the difference between uncertainty and $1/5$ MPE shall be subtracted from MPE, to calculate a new reduced MPE.

It is recommended that option a) is used.

6 Tests to be carried out

6.1 General

If the error determined lies outside the MPE, the test shall be repeated twice. The test is then declared satisfactory if both

- the arithmetic mean of the result of the three tests,
and
- at least two of the test results are within or at the MPE.

The meters shall not exploit the MPE or systematically favour any party. Each individual meter with electronic abilities for adjustments of their error curves, where the errors are aligned into the same sign (\pm) in the complete measuring range, shall only pass the verification assessment if any of the errors does not exceed half of the MPE. Mechanical meters (e.g. Woltman Turbine Meters) with no abilities by electronic adjustments shall be produced as close as possible to zero error.

For information regarding bath constructions, see EN 1434-4:2022, Annex A. For initial verification tests for temperature sensors the recommended ambient temperature is $(23 \pm 2) ^\circ\text{C}$.

6.2 Flow sensors

The verification of the flow sensor shall be carried out within each of the following flow rate ranges at a liquid temperature of $(50 \pm 5) ^\circ\text{C}$ for heating applications and $(15 \pm 5) ^\circ\text{C}$ for cooling applications.

a) $q_i \leq q \leq 1,2 q_i$

b) $0,1 q_p \leq q \leq 0,11 q_p$

c) $0,9 q_p \leq q \leq 1,1 q_p$

If the pattern approval certificate so provides, the verification may be carried out with cold water in accordance with the procedures laid down in the certificate.

When testing the flow sensors, the guidelines in the pattern approval certificate shall be followed (e.g. requirements for water conductivity, water temperature, straight inlet/outlet tubes).

To enable rapid testing of the flow sensor, it is customary to bypass the output signal used by the calculator. However, for at least one test, this signal shall be included.

Test of flow sensors shall be done above minimum operation pressure specified by the manufacturer with examination of absence of cavitation.

6.3 Temperature sensor pair

6.3.1 Error in temperature difference

The individual temperature sensors of the temperature sensor pair shall be tested, without their pockets, in the same temperature bath at temperatures within each of the three temperature ranges in Table 1.

Table 1 — Test temperature ranges

| Test points | Test temperature range | |
|---|--|---|
| θ_1 | θ_{\min} to $(\theta_{\min} + 10K)$ | |
| θ_2 | $\frac{\theta_1 + \theta_3}{2} \pm 5K$ | |
| θ_3 | $\theta_{\max} \leq 150^\circ\text{C}$ | $(\theta_{\max} - 10K)$ to θ_{\max} |
| | $\theta_{\max} > 150^\circ\text{C}$ | $(\theta_{\max} - 30K)$ to θ_{\max} but in any case more than $140 ^\circ\text{C}$ |
| NOTE If specified in the pattern approval certificate, variations in the temperature ranges and the number of temperatures are permissible. | | |

If specified in the pattern approval certificate, variations in the temperature ranges and the number of temperatures are permissible.

The immersion depth of the sensor under test shall be at least 90 % of the total length.

The determined resistance values shall be used in a system of three equations to calculate the three constants of the temperature/resistance formula of EN 60751:2008 and a curve shall be drawn through the three test points. Thereby the characteristic curve for the temperature sensor is known.

The “ideal” curve using the standard constants of EN 60751:2008 shall be generated. To give the error at any temperature, the “ideal” curve shall be subtracted from the characteristic curve for each temperature sensor.

As a further step, the worst case error of the temperature sensor pair shall be determined over the temperature range and over the temperature difference range specified for the sensors.

For outlet temperatures above 80 °C, only temperature differences over 10 K shall be taken into account.

The error determined as described above shall be within the limits stated in EN 1434-1:2022, 9.2.2.2.

When measuring resistance, the current shall be such, that the power dissipation does not exceed 0,2 mW RMS.

6.3.2 Insulation resistance

The resistance between each terminal and the sheath shall be measured with a test DC-voltage between 10 V and 100 V and under ambient conditions between 15 °C and 35 °C and at a relative humidity not exceeding 80 %. The polarity of the test current shall be reversed. In all cases, the resistance shall not be less than 100 MΩ.

6.3.3 Single temperature sensor for smart metering applications

The compliance with the permissible error of the temperature sensor of $\pm 0,7$ K compared to the performance curve according to EN 60751:2008, including the signal cables thereof, shall be tested for each temperature sensor at three typical temperature points for field applications (e.g. 10 °C; 30 °C; 50 °C).

6.4 Calculator

The calculator shall be tested, at least within each of the following temperature difference ranges:

For heating applications:

- a) $\Delta\theta_{\min} \leq \Delta\theta \leq 1,2 \Delta\theta_{\min}$
- b) $10 \text{ K} \leq \Delta\theta \leq 20 \text{ K}$
- c) $\Delta\theta_{\max} - 5 \text{ K} \leq \Delta\theta \leq \Delta\theta_{\max}$

For cooling applications:

- a) $\Delta\theta_{\min} \leq \Delta\theta \leq 1,2 \Delta\theta_{\min}$
- b) $0,8 \Delta\theta_{\max} \leq \Delta\theta \leq \Delta\theta_{\max}$

The simulated flow rate signal shall not exceed the maximum acceptable by the calculator.

The outlet temperature shall be in the temperature range between (50 ± 5) °C for heating applications and (15 ± 5) °C for cooling applications, if not otherwise stated in the pattern approval certificate.

To enable rapid testing of the calculator, it is customary to by-pass the indicating device of the thermal energy meter. However, for at least one test, the meter's indicating device shall be included.

Additional test for bifunctional meters for change-over systems between heating and cooling:

An example for the switching over from heating to cooling register and reversed is given in EN 1434-1:2022, Figure 1.

It shall be tested that:

- heating energy shall only be recorded at $\Delta\theta > \Delta\theta_{\text{hc}}$ and at $\theta_{\text{inlet}} > \theta_{\text{hc}}$.
- cooling energy shall only be recorded at $\Delta\theta < -\Delta\theta_{\text{hc}}$ and at $\theta_{\text{inlet}} < \theta_{\text{hc}}$.

No heating and cooling energies shall be recorded between $-\Delta\theta_{hc}$ and $\Delta\theta_{hc}$. The general test in this clause shall be performed both for the heating and the cooling function using the correct heat coefficient (depending on installation of the flow sensor in higher respectively lower temperature).

6.5 Calculator and temperature sensor pair

6.5.1 Heating and cooling applications

The sub-assembly of calculator and temperature sensor pair shall be tested using temperature ranges of 6.4 and the temperature difference ranges of 6.3.

Additionally, a final test of the sub-assembly is necessary, with the temperature sensor pair immersed in two temperature regulated baths. The temperature difference of the baths shall be between 3 K and 4 K. The simulated flow rate shall not create a signal exceeding the maximum signal acceptable by the calculator.

If the calculator and temperature sensor pair are tested as an inseparable sub-assembly, it shall be tested in accordance with 6.4.

6.5.2 Calculator with single temperature sensor for smart metering applications

The compliance with the permissible error on temperature indication of the inlet and outlet temperatures compared to the correct value of the measured temperature of $\pm 1,0$ K shall be tested. The test shall be examined in accordance with 6.3.3 and 6.4.

6.6 Combined thermal energy meter

The flow sensor, the temperature sensor pair and the calculator shall be each tested separately, in accordance with 6.2 to 6.4.

6.7 Complete meter

The verification of the complete meter shall be carried out, at least within each of the following ranges.

For heating applications:

- | | | | | | | | |
|----|-----------------------------|--------------------------|---------------------------|-----|-----------|---------------|------------|
| a) | $\Delta\theta_{\min}$ | $\leq \Delta\theta \leq$ | $1,2 \Delta\theta_{\min}$ | and | $0,9 q_p$ | $\leq q \leq$ | $1,1 q_p$ |
| b) | 10 K | $\leq \Delta\theta \leq$ | 20 K | and | $0,1 q_p$ | $\leq q \leq$ | $0,11 q_p$ |
| c) | $\Delta\theta_{\max} - 5$ K | $\leq \Delta\theta \leq$ | $\Delta\theta_{\max}$ | and | q_i | $\leq q \leq$ | $1,2 q_i$ |

For cooling applications:

- | | | | | | | | |
|----|---------------------------|--------------------------|---------------------------|-----|-----------|---------------|------------|
| a) | $\Delta\theta_{\min}$ | $\leq \Delta\theta \leq$ | $1,2 \Delta\theta_{\min}$ | and | $0,9 q_p$ | $\leq q \leq$ | $1,1 q_p$ |
| b) | $0,8 \Delta\theta_{\max}$ | $\leq \Delta\theta \leq$ | $\Delta\theta_{\max}$ | and | $0,1 q_p$ | $\leq q \leq$ | $0,11 q_p$ |
| c) | $0,8 \Delta\theta_{\max}$ | $\leq \Delta\theta \leq$ | $\Delta\theta_{\max}$ | and | q_i | $\leq q \leq$ | $1,2 q_i$ |

The outlet temperature shall be in the temperature range of (50 ± 5) °C for heating applications and (15 ± 5) °C for cooling applications, if not otherwise stated in the pattern approval certificate.

To enable rapid testing of the complete meter, it is customary to bypass the indicating device of the thermal energy meter. However, for at least one test, the meter's indicating device shall be included.

Additional test for bifunctional meters for change-over systems between heating and cooling:

An example for the switching over from heating to cooling register and reversed is given in EN 1434-1:2022, Figure 1. It shall be tested that:

- heating energy shall only be recorded at $\Delta\theta > \Delta\theta_{hc}$ and at $\theta_{\text{inlet}} > \theta_{hc}$;
- cooling energy shall only be recorded at $\Delta\theta > \Delta\theta_{hc}$ and at $\theta_{\text{inlet}} < -\theta_{hc}$.

No heating and cooling energies shall be recorded between $-\Delta\theta_{hc}$ and $\Delta\theta_{hc}$. The general test in this clause shall be performed both for the heating and the cooling function using the correct heat coefficient (depending on installation of the flow sensor in higher respectively lower temperature).

6.8 Meters for heat-conveying liquids other than water

6.8.1 Flow sensor

There are two options to test the flow sensor for heat-conveying liquids other than water (as described in 6.2):

- the test of the sensor is carried out with the specified liquid and concentration;
- if the manufacturer can prove (preferably by experiment which may be supported by calculation and simulation) that the meter is capable to compensate the physical properties of the liquid and to meet the MPE, the test may be performed with water.

Note that the compensation in option b) may lead to sensor specific correction values for the volumetric flow q_i to q_s which do not equal zero and shall be stated in the type approval and the instruction for the calibration-/adjustment procedure. The corresponding MPE limits can be established from these specific values (see Figure 1).

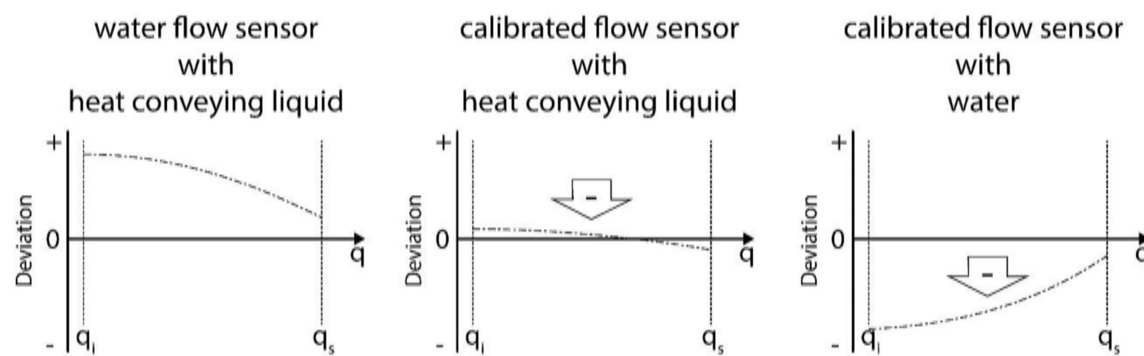


Figure 1 — Example for sensor compensation according to 6.8.1 b)

Such sensor compensation can lead to reference values that do not equal zero. If the water flow sensor measures a heat conveying liquid with positive deviations, its calibration aims to shift deviations towards zero deviation. Thus, the calibrated sensor may measure water with negative deviations which may lead to negative reference values.

6.8.2 Temperature sensor pair

The temperature sensor pair shall be tested as described in 6.3.

6.8.3 Calculator

The calculator shall be tested according to 6.4 based on liquid-specific heat coefficients, which shall be determined as described in EN 1434-1:2022, A.2. The supplier of the meter shall provide the heat coefficients for the liquid.

7 Documentation to be supplied

The supplier shall make available data sheets with at least the following information:

- thermal energy meter specification;
- sensor specification;
- type and specification of the battery;
- assembly instruction;
- installation instruction;
- security sealing plan;
- initial functional check and operating instruction;
- test outputs, their use and their relationship to parameters being measured;
- test conditions for initial verification;
- additional qualifying information supplied with the pattern approval certificate (e.g. additional recommended test conditions);
- admissible liquids and concentrations.

Annex ZA (informative)

Relationship between this European Standard and the essential requirements of Directive 2014/32/EU aimed to be covered

This European Standard has been prepared under a Commission's standardization request "M/374 (Field of measuring instruments)" to provide one voluntary means of conforming to essential requirements of Directive 2014/32/EU of the European Parliament and of the Council of 26 February 2014 on the harmonization of the laws of the Member States relating to the making available on the market of measuring instruments (recast) Text with EEA relevance.

Once this standard is cited in the Official Journal of the European Union under that Directive, compliance with the normative clauses of this standard given in Table ZA.1 confers, within the limits of the scope of this standard, a presumption of conformity with the corresponding essential requirements of that Directive and associated EFTA regulations.

Table ZA.1 — Correspondence between this European Standard and Directive 2014/32/EU

| Essential Requirements (ERs) of Directive 2014/32/EU | Clause(s)/sub-clause(s) of this EN | Remarks/Notes |
|---|---|----------------------|
| I. 9.1 Inscriptions | 7 | Covered |
| I. 9.2 Marking of packaging and documents | 7 | Covered |
| I. 9.3 Information on operation | 7 | Covered |
| I. 9.4 Necessity of instruction manual | 7 | Covered |

WARNING 1 — Presumption of conformity stays valid only as long as a reference to this European Standard is maintained in the list published in the Official Journal of the European Union. Users of this standard should consult frequently the latest list published in the Official Journal of the European Union.

WARNING 2 — Other Union legislation may be applicable to the product(s) falling within the scope of this standard.

Bibliography

- [1] EN 1434-4:2022, *Thermal energy meters — Part 4: Pattern approval tests*

British Standards Institution (BSI)

BSI is the national body responsible for preparing British Standards and other standards-related publications, information and services.

BSI is incorporated by Royal Charter. British Standards and other standardization products are published by BSI Standards Limited.

About us

We bring together business, industry, government, consumers, innovators and others to shape their combined experience and expertise into standards-based solutions.

The knowledge embodied in our standards has been carefully assembled in a dependable format and refined through our open consultation process. Organizations of all sizes and across all sectors choose standards to help them achieve their goals.

Information on standards

We can provide you with the knowledge that your organization needs to succeed. Find out more about British Standards by visiting our website at bsigroup.com/standards or contacting our Customer Services team or Knowledge Centre.

Buying standards

You can buy and download PDF versions of BSI publications, including British and adopted European and international standards, through our website at bsigroup.com/shop, where hard copies can also be purchased.

If you need international and foreign standards from other Standards Development Organizations, hard copies can be ordered from our Customer Services team.

Copyright in BSI publications

All the content in BSI publications, including British Standards, is the property of and copyrighted by BSI or some person or entity that owns copyright in the information used (such as the international standardization bodies) and has formally licensed such information to BSI for commercial publication and use.

Save for the provisions below, you may not transfer, share or disseminate any portion of the standard to any other person. You may not adapt, distribute, commercially exploit or publicly display the standard or any portion thereof in any manner whatsoever without BSI's prior written consent.

Storing and using standards

Standards purchased in soft copy format:

- A British Standard purchased in soft copy format is licensed to a sole named user for personal or internal company use only.
- The standard may be stored on more than one device provided that it is accessible by the sole named user only and that only one copy is accessed at any one time.
- A single paper copy may be printed for personal or internal company use only.

Standards purchased in hard copy format:

- A British Standard purchased in hard copy format is for personal or internal company use only.
- It may not be further reproduced – in any format – to create an additional copy. This includes scanning of the document.

If you need more than one copy of the document, or if you wish to share the document on an internal network, you can save money by choosing a subscription product (see 'Subscriptions').

Reproducing extracts

For permission to reproduce content from BSI publications contact the BSI Copyright and Licensing team.

Subscriptions

Our range of subscription services are designed to make using standards easier for you. For further information on our subscription products go to bsigroup.com/subscriptions.

With **British Standards Online (BSOL)** you'll have instant access to over 55,000 British and adopted European and international standards from your desktop. It's available 24/7 and is refreshed daily so you'll always be up to date.

You can keep in touch with standards developments and receive substantial discounts on the purchase price of standards, both in single copy and subscription format, by becoming a **BSI Subscribing Member**.

PLUS is an updating service exclusive to BSI Subscribing Members. You will automatically receive the latest hard copy of your standards when they're revised or replaced.

To find out more about becoming a BSI Subscribing Member and the benefits of membership, please visit bsigroup.com/shop.

With a **Multi-User Network Licence (MUNL)** you are able to host standards publications on your intranet. Licences can cover as few or as many users as you wish. With updates supplied as soon as they're available, you can be sure your documentation is current. For further information, email cservices@bsigroup.com.

Revisions

Our British Standards and other publications are updated by amendment or revision.

We continually improve the quality of our products and services to benefit your business. If you find an inaccuracy or ambiguity within a British Standard or other BSI publication please inform the Knowledge Centre.

Useful Contacts

Customer Services

Tel: +44 345 086 9001

Email: cservices@bsigroup.com

Subscriptions

Tel: +44 345 086 9001

Email: subscriptions@bsigroup.com

Knowledge Centre

Tel: +44 20 8996 7004

Email: knowledgecentre@bsigroup.com

Copyright & Licensing

Tel: +44 20 8996 7070

Email: copyright@bsigroup.com

BSI Group Headquarters

389 Chiswick High Road London W4 4AL UK